

May 26, 2020

Dear Pool Member,

We apologize for the delay to the start of the season. Monday of last week, we were informed that we could not open. Friday afternoon, our Governor announced we can open. This left us very little time to develop a plan and hire/schedule staff. Also, the pool heater required another repair. It was repaired Friday afternoon and has been functioning all weekend. We also had an issue with our water clarity. The pool was very cloudy. We consulted with our pool operator and another pool operator and were able to correct the condition. With all that being said, we are on track for a tentative opening this Saturday. The final decision will be made Friday afternoon. Continue to monitor your email and the website for details.

We have reviewed all the CDC recommendations and are currently training our staff. We have attached a flyer from the CDC regarding their current recommendations. Please review this document and share with your family. A copy will be included in your opening packet.

The most important thing you can do to help our summer family is to stay home if you are sick. If anyone in your family is sick, stay home. Within the last 14 days, if you have been in contact with someone who tested positive for COVID-19 or is currently under investigation for COVID-19, please stay home.

The first change we are implementing is that we will not be accepting or selling guest passes at this time. We have created a list of all current members. This will be at the gate. If your name is not on the list, you will not be allowed into the facility. Please do not bring any guests with you. As guidelines change and usage patterns have developed, we will revisit this policy. This is consistent with what other facilities in the area are doing.

We reviewed our usage patterns from last season. Most days we averaged between 50 and 75 members at the pool. On the weekends this increased to 125 – 150. Some facilities in the area are allowing up to 125 people to be at the facility at one time. Based on the size of our pool and seating area, we think this is a reasonable amount that we can safely accommodate and allow for social distancing. We are exploring options regarding how to limit use to 125 members at a time. There is a survey attached to this email. Please fill this out and return as soon as possible. We would like your input prior to making any policies that may limit use of the facility.

Another CDC recommendation is to limit the use of floatation devices in the pool. Because of this, we are not going to allow water wings, noodles, kick boards or rafts in the pool. For right now, Friday night raft nights are cancelled. We hope to bring them back this summer if restrictions ease. Swimming assistance devices that attach to the child's body and arms are still allowed.

Other facilities in the area have not allowed use of their showers. We are going to follow this recommendation as well. Please do not use the showers in the changing rooms. We are also going to have the staff wipe down the commonly touched surfaces every hour with bleach solution.

As far as the lounge chairs are concerned, they can be used. We recommend bringing an extra towel or chair cover. You can also bring your own chair if you do not feel comfortable using the pool provided chairs.

You will not be allowed to wear a mask that covers your mouth and nose while swimming. This can cause a suffocation risk when the mask becomes wet. It is recommended to wear a mask if you are not in the pool and are socializing with non-family members. The staff will not enforce the use of masks in the field. The lifeguards will enforce the no masks in the pool policy. Any masks left at the facility will be thrown away each night. Please do not litter our facility with used masks!

The snack bar will be operating this season. Snack bar staff will wear masks and gloves. Please wear a mask when ordering. Also, please keep 6 feet of distance if a line forms. If you have young children that may not be able to follow or understand this rule, please order for them. We are instituting a cashless policy for the snack bar. To use the snack bar this season, please establish an account. The accounts carry over from season to season and can be refunded at the end of the season by request. You can establish an account two ways. You can send money through PayPal to president@bowerhillpool.com. This account is linked to the pool checking account. You can also bring a check and give to the snack bar attendant. Minimum amount to open an account is \$20. The snack bar staff will not have change. Please do not try to pay with cash.

That is it for now. Please fill out the survey below as soon as possible. Also, please review the attached guidelines from the CDC.

Survey

CDC Guidelines

Thanks for your understanding and patience!

Board of Directors
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